



[Privacy Policy Website](#)

Ambuce Rescue Team

**TABLE OF CONTENT**

**1 ABOUT US: AMBUCE RESCUE TEAM.....3**

**2 BASIC PRINCIPLES .....3**

**3 THE PROCESSING GROUND AND THE PURPOSES OF THE PROCESSING.....3**

**4 WHICH PERSONAL DATA ARE PROCESSED? .....4**

**5 TO WHOM WILL MY PERSONAL DATA BE TRANSFERRED? .....4**

**6 THE RETENTION PERIODS.....4**

**7 WHICH RIGHTS DO YOU HAVE AND HOW DO YOU EXERCISE THEM? .....5**

7.1. ACCES TO YOUR PERSONAL DATA.....5

7.2. CORRECTING YOUR PERSONAL DATA.....5

7.3. ERASURE OF YOUR PERSONAL DATA. ....5

7.4. OBJECT TO THE PROCESSING OF YOUR PERSONAL DATA.....5

**8 LODGE A COMPLAINT AT THE SUPERVISORY AUTHORITY.....5**

## 1 About us: Ambuce Rescue Team

The Ambuce Rescue Team (hereafter referred to as: ART\*) is an organisation that provides, among other things, urgent and non-urgent patient transport, preventive assistance and repatriation throughout Belgium, and is the collective name of the following companies:

**ART** (Ambuce Rescue Team NV), Bijkhoevelaan 8, 2110 Wijnegem, BE 0878 991 927

**ATE** (Ambuce training and education VZW), Bijkhoevelaan 8, 2110 Wijnegem, BE 0477 280 481

**AMB** (Ambumed vzw – Medical and paramedical association for urgent medical assistance and professional transport of patients), Bijkhoevelaan 8B, 2110 Wijnegem, BE 0469 789 014

For the management of the website, ART\* will process personal data as controller within the meaning of the General Data Protection Regulation (GDPR).

If you have any questions or comments about the processing of your personal data, you can always contact the Data Protection Officer (hereafter referred to as: DPO) of ART\* on [dpo@ambuce.be](mailto:dpo@ambuce.be)

ART\* is aware that the protection of personal data is important for visitors to our website. With the help of this privacy policy, ART\* wishes to clearly inform you about the processing of your personal data that we collect via our website and how this data is processed. This privacy policy was last updated on 15/05/2023.

## 2 Basic principles

You do not need to provide us with any personal data in order to use most of our website.

When processing your personal data, we always take the following basic principles into account:

- We will always explain clearly and transparently what we use the personal data for.
- We only process the data that we strictly need to enable our services.
- We strive to process your data accurately and correctly.
- We monitor the retention period of your data so that we do not store it longer than necessary
- We take measures to ensure that your data is protected against unauthorized access and against loss or destruction
- We convey our responsibility for your personal data to everyone who comes into contact with it.

## 3 The processing ground and the purposes of the processing

ART\* processes your personal data in accordance with its data protection policy and to the extent strictly necessary. In the context of this website, we do this on the basis of the representation of legitimate interests: to get an idea of your needs and to offer you a better service.

The processing of your personal data is part of the following processing purposes:

### Contact us :

- to respond to your (online) questions about our products and services, to provide you with information about our products and services;

- to improve our products and services;
- to examine complaints about our products and services or regarding our website;
- to comply with legal and regulatory obligations;
- to periodically send emails with information about our products and services, or other information that we believe may be of interest to you;

#### Vacancies :

- to be able to identify you in your application
- to assess your application

#### Training :

- to sign up for the desired training

## 4 Which personal data are processed?

ART\* will always ensure that only those personal data are processed that are necessary to achieve the stated purposes.

The following categories of personal data are processed if you fill in our contact form on the website under "contact us":

- Identification data (surname, first name, telephone number, e-mail address)

The following categories of personal data are processed in case you respond to one of our vacancies under "vacancy":

- Identification data (surname, first name, telephone number, e-mail address)
- Address details (street, house number, postcode, city, country)

The following categories of personal data are processed if you register with one of our training courses:

- Identification data (surname, first name, telephone number, e-mail address)
- Address details (street, house number, postcode, city, country)

In addition, we may also collect and process personal data that we obtain through our website or through the devices you use. This may concern cookies (see further Cookies Policy).

## 5 To whom my personal data will be transferred?

ART\* uses a number of processors, who, on the instructions of ART\*, process data for purposes that we determine. Under no circumstances will these processors process your personal data for their own purposes and they will only have access to your personal data when this is strictly necessary to carry out their activities.

ART\* will always process your personal data within the European Economic Area. Where data is processed outside the European Economic Area, all requirements of the legislation will be met in order to safeguard your rights.

## 6 The retention periods

Your personal data will not be kept longer than necessary for the purpose for which they were processed. After expiry of the retention period, ART\* will delete the personal data. ART\* may retain the personal data for a longer period of time for its dispute management, investigations or archiving purposes.

## 7 What rights do you have, and how do you exercise them?

As a data subject, you have various rights that you can exercise with regard to the processing of your personal data. ART\* will at all times communicate clearly and transparently which rights do not apply, this depends on the specific purpose of the processing of your personal data.

Any right below can be exercised by sending an email to [dpo@ambuce.be](mailto:dpo@ambuce.be). We may ask you to verify your identity to ensure that your request is lawful and that we will provide the response to the person entitled to send one of the aforementioned requests and obtain the information.

### 7.1. Access to your personal data.

You have the right to inspect all personal data that we process about you. You can also receive a copy of this that we will send you on paper or digitally.

### 7.2. Correcting your personal data.

You have the right to ask us to amend your personal data if they are incorrect or incomplete. You may also request that your personal data be temporarily disused until it is correct or complete.

### 7.3. Erasure of your personal data.

You have the right to request that your personal data be deleted if it is no longer necessary in light of the purposes of our processing of personal data.

**Please note:** When data must be retained to comply with legal or other obligations applicable to ART\*, we may not be able to delete the data. In that case, we will justify the refusal of your request.

### 7.4. Object to the processing of your personal data.

You also have the right to object to processing carried out on the basis of the public interest or legitimate interest.

**Please note:** However, this does not mean that ART\* is obliged to stop processing – this must be assessed in function of each specific situation. In that case, we will justify the refusal of your request.

## 8 Lodge a complaint with the supervisory authority

If you are not satisfied with the way in which your personal data is handled, you can file a complaint with the Data Protection Authority in Belgium via <https://www.dataprotectionauthority.be/citizen/actions/lodge-a-complaint>. For more information you can always visit [www.dataprotectionauthority.be](http://www.dataprotectionauthority.be).